



GENERAL HAPPENINGS

Healthy People, Outstanding Care

Brockville General Hospital

NOVEMBER 2010

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Living our vision and values in 2010

Throughout 2010, as BGH celebrates 125 years of offering Outstanding Care, a number of employees have received recognition certificates from Staff Council, acknowledging their **Outstanding Care** and commitment to the BGH core values – **Compassion, Respect, Trust, Accountability and Commitment to Collaboration and Continuous Improvement**. These employees were nominated by other BGH staff.

Here is a list of employees who have been recognized so far in 2010:

Maggie Allen	Tiffany Flood	Joan Murray	Sally Jenner
Jennifer McNeil	Sherry Wamboldt	Debbie Benson	MichelleSt Pierre
Loretta Sayeau	Penny Levesque	Anita Knapp	Frank Bell
Rena Bradley	Tammy Sommerville	Jane Mitton	Nicole Kirkby
Reina Dubois	Amy Hooper	Mary Finlay	Diane Blackwell
Reina Pryer	Sally Cross	Housekeeping staff	Frances Kennedy
Joe Muise	Christie Thomson	Gary Bernier	Rev Allan McDowell
Helen Ulickij	Colleen Render	Sheila Jonkman	S Weapenicappo
Beth Gibson	Lee Ann Grattan	Deb Mathers	Cheryl Davy
Cathy Knapp	Pat Carter	Tammy Lehman	Ashley Todd
Kim Harper	DI department	Sally Jenner	L Maisonneuve
Cheryl Wheeler	Michelle Zaveda	Ineke Carr	Deb Lyon
Judy Tessier	Lynn Gallimore	Eugene Mills	Melody Cromwell
Linda McCann	Jim Tickel		

Congratulations to everyone!

You can still fill in an application form if you want to nominate an employee to receive an award (the application is located at: BGH sharepoint site/committees/BGH Staff Council site).

BGH Staff Council

Welcome to the following new BGH Employees

Angela Rodgers—PT Therapist OT
 Kathryn Copeland—PT RN ICU
 Magdalena Piatek—Casual MLT Laboratory
 Angel Kirkland—FT Generalist Human Resources

Open Staff Forum

Tuesday, November 16, from 2:00 to 3:00 p.m.

Video-conferenced from CSS Library to GSS Boardroom

BGH Recognizes

Patient Safety Week November 1 – 5
 Medical Radiation Technologists Week November 7 – 13
 National Health Information and Technology Week November 7 – 13

Fun and Fundraising: Bayshore Raises over \$4000 for Palliative Care

On August 26th, the hard-working ladies at Bayshore Home Health hosted a much-deserved “Girls Night Out” fundraiser for Brockville General Hospital Hospice Palliative Care Services. Over 130 “girls” enjoyed pampering, mini manicures and massages, a purse sale and silent auction while helping to raise over \$4000 to support the Brockville and District Hospice Palliative Care Services (B&DHPCS).

“Bayshore’s Home Health ‘Girls Just Want to Have Fun’ Fundraiser was a wonderful event,” says Joan Schwarze, B&DHPCS Coordinator. “Our staff who attended thoroughly enjoyed the evening. We work very closely with the Bayshore staff to support our community. As health care professionals, our partnership improves comfort and quality of life for palliative clients living at home. We greatly appreciate the financial support as our program doesn’t receive government funding.”

According to Statistics Canada, more than 259,000 Canadians die each year, and that number is pro-

jected to increase to 330,000 by 2026. Currently, the Canadian Hospice Palliative Care Association estimates that only 16% of Canadians who die have access to quality end-of-life care services.

Raising funds to support the B&DHPCS makes good sense to Bayshore staff.



All smiles for palliative care services are (back row, l – r) Virginia Steele and Kim Martin, Bayshore staff; Sherry Anderson, Patti Howlett, Leslie Leeder, and Deb Bennett, BGH staff; (front row, l – r) Janis Easton, Cheryl Rennick and Joan Schwarze, BGH staff; with Anita Fitches, Leslie Marvell and Candi Wingeat of Bayshore.

“Bayshore Home Health’s nurses and caregivers provide palliative care every day so it’s a cause we are very passionate about,” explains Anita Fitches, Area Director for Bayshore’s Brockville and Belleville branches. “Many of our staff have witnessed the benefits of hospice care at either a professional or personal level. They were incredibly committed to this fundraising event and many brought their family and friends along to help.

“The event allowed us to give back to the community we serve and raise much-needed dollars for our local hospice,” she adds. “We all appreciate that the funds raised stay in the local area.”

NEW PROGRAM FOR INFANT & CHILD

The BGH Infant & Child Development Program (ICDP), in partnership with the Ontario Early Years Centre of Leeds and Grenville and Country Roads Community Health Centre, is pleased to announce the receipt of a \$9,938 grant. This grant comes from the Criminal Court Community Fund—a fund set up to assist community partners in their efforts to prevent youth crime by addressing root causes of crime and building collaborative community responses to issues impacting children and youth.

The grant will be used to cover the cost of *Make the Connection* facilitator training for 10 ICDP and partner agency staff, as well as start-up costs for delivering the program to families throughout Leeds and Grenville.

Make the Connection is an attachment and communication theory based program offering parents of infants

(birth to two years) the opportunity to learn the most effective ways to build a secure relationship with their babies and give them the best start in life. The program will be offered in groups or in one-on-one sessions in home visits, using parent-baby activities, videotaping and discussion. Parents learn that they are “**the best toy in the house!**”

Research tells us that secure attachments with at least one significant caregiver is a child’s best foundation for future relationships, success in school, behaviour control and positive parenting in the future.

Facilitator training will begin next month, and program roll-out is planned for sometime in January.

For more information on *Make the Connection* parent programs, contact the Infant and Child Development Program at ext. 8662.

Pathways: Monthly BGH IM/IT Update

Printing Tips

Selecting the Right Printer

Printing in our network environment can be confusing and challenging. We have windows applications, Unix applications, web and Citrix based applications. Some applications, such as QHR net open an Adobe file within an Internet Explorer window and is deployed through Citrix. In other words printing your pay stubs can cause problems. We get dozens of pay statements printed on various printers throughout the hospital on a regular basis. The main problem is that on most windows applications there is a printer shortcut button on the toolbar:



When you click on the printer icon, it doesn't give you the opportunity to select where the print job will be sent. It could go to the default printer or the last printer used by the application, or somewhere else. Often print jobs get sent more than one time because it looks like the job failed to print, but it actually printed at an unexpected location.

You should get into the habit of selecting the File – Print function from the drop down menu. This will bring up the **Print Dialogue Box**. From here you can see the **name of the printer**. If it is not the correct printer, you can drop down the list and select the printer you need. If it is not installed on the computer you are using, then you can use the **Find Printer** button to install the correct printer.

If you have problems with that, then you should come to the file management courses offered by the IM/IT Department. Contact Shirley Lazurko and request the course.

QCPR

QuadraMed is an entirely different story. It runs on a Unix computer, not a Windows-based system. It doesn't use the Windows print drivers. Each device is individually directed to a specific printer controlled by the program. Printing from QCPR and printing from any other application have nothing to do with each other. **Just because QCPR prints to your local printer doesn't mean Micro-**

soft Word, or any other application, will default to that printer.

If QCPR isn't printing to the correct printer, please call Help Desk at 1245 and Michelle or Bob will help you fix it.

Secure Printing

If you have any privacy and/or security concerns with the material you are about to print, please take advantage of the **Secure Print** feature of most of our Lexmark printers. This is particularly important if you are going to print personal health information.

Select **File – Print** from the menu and as described above,

the **Print Dialogue** box will open. In the top right hand corner there is a **Properties** button. Click that and the properties for the specific selected printer will be displayed. The properties differ from printer to printer for such features as double-sided, page sizes, etc., depending on the features of that printer. From here click the **Other Options** tab.

There are a number of options available, but we're going to talk about **Print and Hold**. When you select **Print and Hold**, you are presented with even more options. Select the **Confidential** option.

In this dialogue box you will see your **User Name**. This will be the username of whoever is logged on to the system. You have a box to enter a 4-digit PIN number. This number is for this print job only, so just make up the number and use it for that print job. When you go to the printer you select the **Held Jobs** options on the screen. You will be shown a list of held jobs. Your username will be displayed; you select that and **Confidential Printing**, and enter your **PIN number**.

In summary, let's try our best to ensure that we don't waste a tonne of paper and, more important, that we send our information to the right printer. If you would like more information about printing or if you have specific questions, please send an email to the IM/IT Help Desk. We are always looking for ways to improve our processes and help you work more efficiently. We do offer training programs. If your group would like us to put a course together, please contact Help Desk.

INTERNET SPAM – Friendly Reminder

If it sounds too good to be true, IT IS!

IMIT would like to remind everyone to please practice **Due Diligence** when receiving emails from unknown recipients. If you receive an email that looks suspicious; for example, the recipient is unknown or the body of the email is not normally what you would receive from this individual, **PLEASE DELETE**. Do not click on any attachments or links associated with this email.

IMIT would like to thank everyone for your attention in this matter.



LEAN ON ME: BGH Monthly “Lean” Report

The Lean Goes On...

October saw another Kaizen event at BGH, this time with the Emergency Room. Here are some moments from the first half of the event, and we will follow up with a full report in our December column.



Heather Crawford and Steve Read stand with Christian Walcott from the Kaizen Institute Lean Advisors. Christian led a ½ day Lean Education seminar and is facilitating the Emergency Room Kaizen.



Laurie Dube takes feedback from a breakout group as Matt O’Connell, Lori Murdock, Jennifer Carbino and Joe Muise identify areas of waste within existing processes.



Dr. Eric Haywood-Farmer and fellow Kaizen team members work through the value-stream mapping of current processes in the ER.



Jennifer Carbino and Lori Murdock work with paramedics Kyle Avaler and Jeremy Johnston to identify inventory used in current ER processes.



Facilitator Christian Walcott stands in front of the value stream map created by the ER Kaizen team.

SIGN OF THE TIMES. . .

This fall, a new sign with our 125th logo was erected at the corner of Pearl and Ormond Streets, as part of our on-going celebration of this milestone for BGH.



VOLUNTEER ASSOCIATION NEWS

A rousing thank-you to all staff who contributed in any way to the success of our **Silent Auction/Christmas in October** event on October 21 and 22.



The Silent Auction raised \$1514.00, and the vendors raised \$680.00—both extremely good totals. The volunteers put in a great

deal of work so it was very gratifying to have those efforts so well rewarded. Staff was most generous at the Silent Auction and virtually every item found a delighted buyer.

Special fundraising event success is an important addition boosting our yearly overall contribution to the hospital in the form of equipment. Earlier in 2010, the Volunteer Association purchased, for example, a ceiling lift for 1E which we hope will be very useful to staff and an epidural pump for Surgical Services to benefit patients. The volunteers know they can count on the support of staff and are

in turn very happy to be able to provide equipment to assist staff in their work and benefit patients.



Thanks to everyone who shopped, bid at the event and any who may have donated items for auction.

The next big event will be the **Christmas Bazaar and Luncheon** on Friday, December 3, 2010, at Charles Street site, with vendors in the hallway outside ACU/Cafeteria. Lunch consisting of homemade soup, sandwiches and squares can be purchased in the Auditorium and everyone is welcome—staff, volunteers and members of the public.

ATTENTION ALL NURSING STAFF: eHEALTH - eLEARN IT'S FREE!

It is that time of year again. While renewing your license you will be asked about Reflective Practice and your learning plan for 2010, and starting to think about 2011.

Through the Self Assessment process, you must identify your learning needs in regards to the two practice standards selected for the Quality Assessment Program. In doing so, you must incorporate the following:

- Advances in Technology
- Changes in the Practice Environment
- Entry to Practice Competencies
- Interprofessional Care

Need Help? The RNAO and the Ministry of Health and Long Term Care are pleased to offer staff an opportunity to learn about the benefits of eHealth. A FREE On-Line Nursing and eHealth education program was developed to help nurses learn about eHealth and how it affects their daily practice. It also

provides nurses with the necessary background information to appreciate how eHealth can enhance their nursing practice and client care.

You may take the course by going through it in sequence or by accessing those modules you think would be the most beneficial. At the completion of the course you will receive a Certificate for your Education Portfolio.

This course can be accessed by the Intranet, through Organizational Health under the Educational Documents tab or at www.RNAO.ca/eHealth_course. Please ensure that you have signed in under the South East LHIN.

Any questions, or if you require help you may contact Diane Bowen who is the eHealth Champion for BGH, at Extension 1244 or Tiffany Flood who is the Peer to Peer Leader for the SouthEast LHIN at floti@bgh-on.ca



Canadian Patient Safety Week
Semaine nationale de la sécurité des patients

CELEBRATE BGH PATIENT SAFETY WEEK

November 1st to November 5th

CALENDAR OF EVENTS

MON – Nov 1	TUES – Nov 2	WED — Nov 3	THURS — Nov 4	FRI — Nov 5
<p>Travelling Cart CSS 9 am to 10 am Brochures, handouts, fruit, enter your name to win a daily prize!</p>	<p>Travelling Cart GSS 9 am to 10 am Brochures, handouts, fruit, enter your name to win a daily prize!</p>	<p>Travelling Cart CSS 9 am to 10 am Brochures, handouts, fruit, enter your name to win a daily prize!</p>	<p>Travelling Cart GSS 9 am to 10 am Brochures, handouts, fruit, enter your name to win a daily prize!</p>	<p>Travelling Cart CSS 9 am to 10 am Brochures, handouts, fruit, enter your name to win a daily prize!</p>
<p>2 pm GSS Boardroom Presentation by Lise Ballantyne & Shirley Lazaruko “Unusual Occurrences — case studies to learn from” Door prizes!</p> <p>Contests!</p> <p><i>Complete a Word Search Place your quiz in the box in the GSS business office OR CSS cafeteria—daily prizes to be drawn from entries!</i></p>	<p>12:30 to 1:30 pm CSS auditorium videoconferenced to GSS boardroom Presentation by Dina Logan, Borden Ladner, Gervais LLP “Reducing the risk of liability—case comments” Tait’s catered lunch provided!</p> <p>DAILY!</p>	<p>12:30 to 1:30 pm CSS auditorium videoconferenced to GSS boardroom Presentation by Heather Crawford “CNO Documentation standards and you” Dessert provided!</p>	<p>2 pm CSS auditorium presentation by Lise Ballantyne & Shirley Lazaruko “Unusual Occurrences—case studies to learn from” Door prizes!</p>	<p>9 am CSS and GSS cafeterias Enjoy a piece of cake to celebrate Patient Safety Week!</p> <p>Submit your Patient Safety Quiz for your department—the winner gets a pizza lunch for the department!</p> <p>Submit your binder quiz (“What’s wrong with this picture”) and word quizzes—prizes to be won!</p>



Monday through Friday
Complete a Scavenger Hunt questionnaire—submit it on Friday! You have one week to answer the quiz questions by visiting participating departments!

Submissions for “General Happenings” are due on the 24th of every month. Please send submissions to quipa@bgh-on.ca

PATIENT SAFETY WEEK!

All staff are encourage to participate in the events during Patient Safety Week
November 1 to 5, 2010.

Here are some of the prizes

Daily prizes at CSS & GSS!	Fill in a search-a-word or crossword puzzle daily; fill in the binder quiz and put your quizzes in the drop box in the CSS cafeteria or GSS business office – daily prizes will be awarded!
Pizza lunch prize for your department!	Fill in the patient safety week scavenger hunt quiz and drop it off in the drop box in the CSS cafeteria or GSS business office – the winning entry will win a pizza lunch for their department!
Cake!	What's a special week without a cake?! Drop in to GSS or CSS cafeterias on Friday November 5 between 9 and 10 am and enjoy some cake!
Lunch and learn	Tuesday November 2 nd – enjoy lunch while you listen to a presentation from our HIROC lawyer “Reducing the risk of liability – case comments”
Dessert and learn	Wednesday November 3 rd – enjoy dessert while you listen to a presentation from Heather Crawford, VP Clinical Services, CNE “Documentation”
Door prizes!	Monday November 1 st and Thursday November 4 th at 2 pm – attend the presentation on “Unusual Occurrences” by Lise Ballantyne – enter your name to win a prize!

Call for Members to Join Brockville General Hospital's Staff Council

Staff Council's main focus is to assist in improving organizational health and to make the Hospital a better place for BGH staff, in accordance with the Hospital's mission, vision and values.

Principal Functions of Staff Council:

1. To identify and discuss issues of concern to staff at BGH;
2. To develop proposed solutions through consensus; To make recommendations to the Senior Leadership Team.

Staff Council membership is made up of employees from the various departments, work areas, and units in the Hospital. The aim is to include cross-departmental employees from management, frontline staff, union and non-union.

Staff Council meets once a month.

If you are a staff member and interested in joining Staff Council, please contact Tiffany Flood at balti@bgh-on.ca or Eleanor Hogeveen at ext. 1118.

WORKPLACE WELLNESS EVENTS

- Tuesday November 16** **Presentation “Fast foods for healthy eating” 2 to 2:30 pm (auditorium) by Adonica Keddy**
- Friday November 19** **Workplace Wellness travelling cart will be at CSS in the morning**
- Friday November 26** **Workplace Wellness travelling cart will be at GSS in the morning**
- On site chair massage** **CSS – weekly on Fridays from 1:30 to 3 pm (\$7.50 for 15 minute massage) – pay at the CSS business office**
GSS – weekly on Tuesdays from 11 am to 12:30 pm. Pay at the GSS business office
- YOGA** **Interested in Yoga on Wednesdays from 4:30 to 5:45 pm – contact Christine Deault X 1254 or Adonica Keddy X 1349 (\$40 for 4 sessions or \$12 for a single session)**

Feed Yourself, Feed Your Spirit



The Workplace Wellness Committee held its Annual “Feed Yourself, Feed Your Spirit” Pancake Breakfast September 22 and 23 at both CSS and GSS. Staff enjoyed



being served (and serving!!) a hearty breakfast, then filling out their ballots for the many door prizes.

Staff Wine-Tasting Bus Tour

On October 2nd, 41 BGH staff and friends left Brockville for Prince Edward County on a wine-tasting bus tour, organized by the Workplace Wellness Committee—who entertained en route with games and prizes. First stop was the pretty town of Bloomfield for shopping, followed by a terrific lunch at Angeline’s Spa. Next stop was Huff’s Winery, where the BGH tourists enjoyed sampling the wines and touring the facility. Barley Day’s Brewery was next on the destination list, where our staff was entertained by their staff and we sampled their beers. Final destination was the Wilton Cheese factory and Pottery—in Wilton! Lots of snacking on dairy products on the way home. Arrival in Brockvegas: 6:00 pm. General consensus of staff: Let’s do this again!

Stay tuned...



2010 Flu Campaign

It is that time of the year again for the annual Flu Campaign to begin. Please note the location, date and time of the clinics.

LOCATION	DATE	TIME	Prizes	Date of Draws
Charles St. Site outside of the cafeteria	November 2 nd	9:00 hours to 11:30 hours		
Garden St. Site will travel to all units	November 2 nd	1300 hours – 1500 hours	Movie passes for two. Kelsey's gift certificate valued at \$25.00	November 5th
Charles St. Site outside of the cafeteria	November 4 th	9:00 hours to 11:30 hours		
Garden St. Site will travel to all units	November 4 th	1300 hours – 1500 hours		
Charles St. Site outside of the cafeteria	November 9 th	9:00 hours to 11:30 hours		
Garden St. Site will travel to all units	November 9 th	1300 hours – 1500 hours		
Charles St. Site outside of the cafeteria	November 12 th	9:00 hours to 11:30 hours	Movie passes for two. Kelsey's gift certificate valued at \$25.00	November 12th
Garden St. Site will travel to all units	November 12th	1300 hours – 1500 hours		
Charles and Garden St. Sites			Movie passes for two. Kelsey's gift certificate valued at \$25.00	November 19 th
Charles and Garden St. Sites			Movie passes for two. Kelsey's gift certificate valued at \$25.00	November 26th
Charles and Garden St. Sites			Ottawa Senators hockey tickets	November 26th

Occupational Health will also be travelling to all areas of the hospital to offer the vaccine. It will also be available in both Occupational Health Services offices. We will also make it available on the Med/Surg unit and on 2nd and 5th floor at the GSS.

Again this year the grand prize is two tickets to a Ottawa Senators hockey game. We would like to thank Mark Seymour of Kriska for the donation of the tickets.

Stop the spread of infection, get vaccinated!

LEARNING AT BGH

Please register on line using the Events Calendar on the Organizational Development sharepoint site. For further information or to register, call Jessica X 1335 or Shirley X 1104.

- Monday November 1** **Orientation:** 8 am to 4 pm (CSS Room 324)
Welcome to our new BGH employees!
- Monday November 1** **Patient safety week presentation: “Unusual occurrences”:** 2 to 2:30 pm (GSS boardroom) by Lise Ballantyne. Review of unusual occurrence forms, case studies.
- Tuesday November 2** **Safe Driving Program:** 10:30 to 11 am (CSS room 324)
Bring your drivers license, car insurance papers
- Tuesday November 2** **Patient safety week lunch and learn:** 12:30 to 1:30 pm (CSS auditorium; GSS boardroom) by Dina Logan, Borden Ladner, Gervais LLP “Reducing the risk of liability – case comments”
- Tuesday November 2** **OVID e-library training:** 2 pm (inservices will rotate through different departments)
- Wednesday November 3** **Patient Safety Week presentation “Documentation”:** 12:30 to 1:30 pm (auditorium) by Heather Crawford, BGH CNE/VP clinical services (dessert provided)
- Wednesday November 3** **Charge Staff training:** 2 to 3 pm (auditorium) “Providing positive feedback” by Jessica Gerritsen, Shirley Lazurko
- Thursday November 4** **Patient safety week presentation: “Unusual Occurrences”:** 2 to 2:30 pm (auditorium) by Lise Ballantyne. Review of unusual occurrence forms, case studies
- Friday November 5** **CPR recertification:** 7:30 am to 10 am (surgical services) OR 1 pm GSS boardroom. Pick up the booklet and quiz from GSS or CSS business office (\$13.75)
- Wednesday November 10** **Leadership training “Ergonomics”:** 12 to 3 pm (auditorium) by Ryan Adams, OSACH consultant
- Friday November 12** **CNO “Ethics”:** 2 to 3 pm (auditorium) by Heather Crawford, Diane Bowen, Shirley Lazurko. Case studies. *Door prizes*
- Monday November 15** **Orientation:** 8 am to 4 pm (CSS Room 324)
Welcome to our new BGH employees!
- Tuesday November 16** **OVID e-library training:** 2 pm (inservices will rotate through different departments)
- Thursday November 18** **Bill 168 and Domestic Violence at work:** 2 to 2:30 pm (auditorium) by Lisa Fleming and Cameron McLennan. Recognizing signs of DV; resources; role of BGH.
- Monday November 22** **“Multigenerational Workforce”:** 2 to 3 pm (auditorium) by Jessica Gerritsen, Shirley Lazurko
- Tuesday November 23** **Infection Control “hot topic”:** 2 to 2:30 pm (auditorium and GSS room 111) “Norovirus”
- Wednesday November 24** **Lunch and Learn:** 12:30 to 1:30 pm (auditorium) “Role of the Coroner” by Dr Skinner
- Thursday November 25** **Bill 168 – what does it mean to you:** 2 to 2:30 pm (auditorium) by Jessica Gerritsen and Shirley Lazurko
- Friday November 26** **Code White training:Initial** 8 am to 11:30 am (auditorium) **Annual refresher** 12 to 1:30 pm OR 2 to 3:30 pm (auditorium)
- Monday November 29** **Orientation:** 8 am to 4 pm (CSS Room 324)
Welcome to our new BGH employees!
- Tuesday November 30** **OVID e-library training:** 2 pm (inservices will rotate through different departments)

Infection Prevention and Control Week Oct 18 to 22, 2010



BGH Infection Control Week Team: (seated, l – r) Angie Gaudin, IC staff; Dana Finnegan-Yee, IC Coordinator; (standing, l – r) Catherine Thorp, IC staff; Susan Pugh, Manager of Lab and IC.

The third week of October (18th to the 22nd) has been designated **International Infection Prevention week**. IP & C Professionals

isms (eg. E. coli, represented by red candies) and how many Gram positive organisms (eg. S. aureus, represented by purple candies) were in the jar. The person who guessed closest to the actual number won a prize.

This year's winner of the draw for the completed activity was:

* **Stephanie Typhair from the Laboratory**

This year's winner of the Jar O'Germs contest was:

* **Laurie Schroeder from the Microbiology Laboratory**

With a guess off by only 1 for the purple candies and 139 for the red candies. Actual totals were 125 purple and 290 red.

around the world had activities and events as a national awareness campaign to their community about Infection Prevention and Control.

BGH posted several posters and held several activities including crosswords, word searches, etc., which could be completed to qualify participants for prizes. There was also a **Jar O'Germs** contest where participants guessed how many Gram negative organ-

Thank you to those who showed support for Infection Prevention week by participating in our activities.



Infection Prevention is everyone's business!

The **Ode of Remembrance**:

*They went with songs to the battle, they were young.
Straight of limb, true of eyes, steady and aglow.
They were staunch to the end against odds uncouth,
They fell with their faces to the foe.
They shall grow not old, as we that are left grow old:
Age shall not weary them, nor the years condemn.
At the going down of the sun and in the morning,
We will remember them.*

Lest we forget.



Assault Response & Care Centre
in collaboration with
Victim Services Committee of
Leeds & Grenville would like to invite you
to the unveiling of the Women's Memorial

"Voices of Hope"

A community celebration to end
Violence Against Women

Brockville Arts Centre
Thursday, November 18, 2010
7:30 pm
Tickets: \$10:00



Join us in recognizing the Artistic Director and
Thousand Island Secondary Students responsible for creating the Women's Memorial
Performances by:

Bread of Life Dance Theatre, Christopher Coyea, Tenor, Danny Lawn, Finalist - So You Think
You Can Dance Canada, Girls Inc., St. Lawrence College Musical Theatre, Performance Pro-
gram—South Grenville Intermediate Band, Thousand Islanders

18th Annual Ecumenical Celebration of Life

*Brockville and District Hospice Palliative Care Service Grief Resource
Centre 18th Annual Community Service of Remembering and Candle
Lighting*



Please join us for an evening of Healing and Hope

Participating Clergy

Rev. Father Stéphane Pouliot, St. John Bosco Parish, Brockville, - Rev. Aaron Perry, Pastor, Centennial Road Standard Church, Brockville, - Rev. Allan McDowell, Chaplain Brockville General Hospital, - Rev. Bob Fillier, Pastor Christ United Church, Lyn, - Yasuyuki Kuwahara, Intern Christ United Church, Lyn, - Janet Stark, Director, Spiritual Care, Brockville General Hospital. Brockville

***Place: St. John Bosco Parish
75 Windsor Drive
Brockville, Ontario***

Date: Wed., Nov. 3, 2010

Time: 7:00 PM

Fellowship to follow.

All Staff and Volunteers: Everyone is welcome and encouraged to attend